

Accessibility

Rose-in-Vale's reception, The Dining Room and public rooms are accessible from the car park via a smooth ramp suitable for wheelchair use. We have 22 rooms offering double, twin and single accommodation. Two suites are located in the grounds. Access (via the ramp) to the main building as shown below.





Rose-in-Vale is situated in the bottom of a wooded valley, and therefore surrounded by steep hills, although walking in our extensive grounds is reasonably flat. We have a large, gravel car park with a tarmac ramp leading to reception and all our public rooms are on the ground floor, with level access.





The hotel accommodation is arranged on 2 floors with a lift giving access to the first floor bedrooms, and we have 3 bedrooms on the ground floor offering easy bathroom access. Some of the seating in the lounge is low couches and some upright chairs.





Please feel free to bring your car to the area directly outside the main entrance. This is for dropping off and picking up only. Cars must not be left unattended.

There is a sitting area in reception.

Registration can be completed whilst sitting in the reception area and we have clipboards available. The registration form can be completed on your behalf.

Please ensure that our reception staff are aware of any mobility or hearing difficulties you may have. This will greatly assist us in the event of emergency evacuation of the premises.

Our team will be very happy to provide assistance with luggage and any other guest support.

There is one set of public toilets, opposite The Dining Room, including one for disabled use and another set near the main reception area.

The Dining Room has a polished wooden floor. Seating is mixed some with arms and some without. Please let us know your preference. Table service is offered.

The restaurant staff will seat you at a table.

The restaurant is table service only. Our restaurant staff will be happy to take you through the menu and choices for the meal.

We are able to cater for varying dietary needs, please advise staff on booking.

Lighting is mainly natural day light as there are large windows overlooking the garden. Evenly distributed lights are on when required and emergency lights are on at night.

For assistance prior to arrival please contact the reservations team on 01872 552202.

A taxi rank service is available from the Truro Train Station to the hotel (accessible taxis may be pre-booked by phoning the hotel).

You can contact the hotel by phone, email, fax or in person between 07.30 and 23.00 daily. Our tariff is available in larger font on request.



We have a list of local equipment hirers that is available on request.

We aim to provide the highest standards of service to all our guests and encourage this through our culture and staff training. We look forward to welcoming you to Rose-in-Vale and making your stay an enjoyable one.





Website accessibility

At the Rose in Vale hotel we are committed to making our website accessible. Our aim is to make our website a better experience for all users, on all platforms.

Our website is frequently tested for conformance level Double-A of the W3C Web Content Accessibility Guidelines 1.0, using the automated online validation service provided by Total Validator www.totalvalidator.com.



If you are browsing our website with a modern web-browser you can easily adjust the size of the page with the following zoom controls:

PC:

Increase text size: Hold down the CTRL key and press +

Decrease text size: Hold down the CTRL key press -

Mac:

Increase text size: Hold down the Command key and press +

Decrease text size: Hold down the Command key and press -